

Miradore Management Suite



Benefits

- All-in-one solution for efficient device management
- Know the state of your assets
- Save operational costs
- Avoid hidden costs
- Stay secure and compliant

Solution overview

Managed Service Providers (MSP) and IT departments face many challenges when managing the lifecycle of an IT asset. Keeping track of the increasing range of IT assets, staying secure and compliant with a perpetually decreasing budget results in poor quality, high business risks, and for MPS's - lost customer cases.

Miradore provides a complete toolset for managing the devices' entire lifecycle from purchase to retirement. The single console, easy-to-use, web-based interface brings transparency to all functions involved.

Features

Specification

Automate your IT

Automate day-to-day tasks and increase efficiency of your service desk and field-services. Eliminate the operation and support costs from running multiple systems and teams.

Avoid hidden costs and increase quality

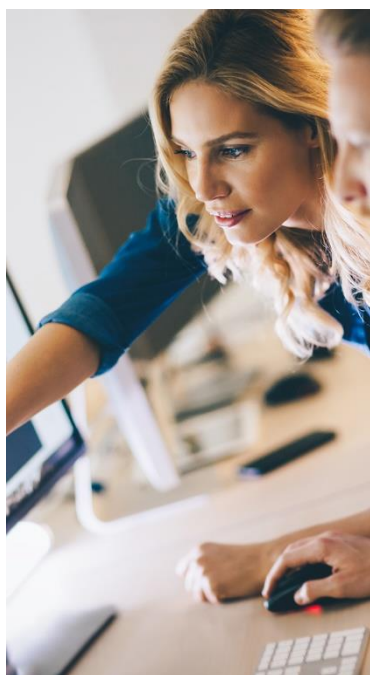
Discover and track all of your assets with high accuracy and reliability, minimizing lost devices and hidden costs. Reliable asset management is a foundation for accurate budgeting and efficient processes.

Stay secure and compliant

Discover your assets - both hardware and software assets with always up-to-date inventory data. Keep Windows and 45+ vendors' applications updated and secured. Ensure license compliancy and optimize your license base.

Fast implementation and easy to integrate

Miradore is the fastest lifecycle management solution to deploy. You may choose from SaaS or self-hosted options. Miradore includes a large number of ready made connectors and a powerful API for integrations.



All-in-one solution

Module	Specification
Hardware Asset Management	Discover all your network connected IT assets and keep the inventories always up-to-date. Keep track of the devices' lifecycle, purchase dates and warranty information included with the device model, user and organization information. Enrich the data from 3 rd party systems.
Software Asset Management	Discover, normalize and map all your software assets and license requirements. Entitle licenses to people or machines. Stay compliant and save license costs by optimizing according to actual use. Miradore automatically measures the runtime, active usage time and the start count of monitored software.
OS & Software Deployment	Automate the OS deployment by choosing from multiple methods like bare-metal installations and remote OS migrations. For efficient software and configuration deployment, you can choose from enforced one-by-one installations and mass deployments to pre-defined business policies. Users can request software installations from the Self service portal.
Patch Management	Automate patch deployments of more than 45 software vendors and 180 individual applications. This includes all major Microsoft Windows operating systems and applications, in addition to software from non-Microsoft vendors like Adobe and the Mozilla Foundation.
Endpoint Backup	Centrally manage and configure an endpoint backup. Gain complete visibility to all your device's backups. All backups are done silently without disturbing the end user.
Remote Assistance & Control	Solve end-user requests efficiently by sharing the screen with the user, and use the remote control to administrate unattended machines. Remote sessions can be recorded for future analysis.



Delivery specifications

- The Miradore Management Suite can be provided as Software as a Service (SaaS) or as self-hosted.
- Pay only for what you need. You may enable the whole Suite or select the appropriate module needed.

Requirements

- Some functionality may be limited in Linux and macOS.
- Only Microsoft Windows servers and Microsoft SQL servers are supported for self-hosted deployments.
- Miradore Management Suite is available in English.

For more information

For additional information, visit
miradore.com/miradore-management-suite/

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